



ACCREDITATION EVIDENCE

Title: Bookstore Refund Policy

Evidence Type: Corroborating

Date: Fall 2020

WAN: 22-0078

Classification: Policy

PII: No

Redacted: No



WWCC Bookstore

NEW Refund Policy

Fall 2020

PLEASE READ!

It is your responsibility to be familiar with the Refund Policy

For your protection please double check your textbook purchase before the **August 31st** refund deadline. Even if a bookstore employee helps you, you are responsible to make sure you have the correct books.

All textbook returns without a drop slip will be charged a **20% restocking fee**.

Full refunds will be given through **August 31st** with receipt and drop slip.

Last day to return textbooks is **August 31st** (no exceptions)!

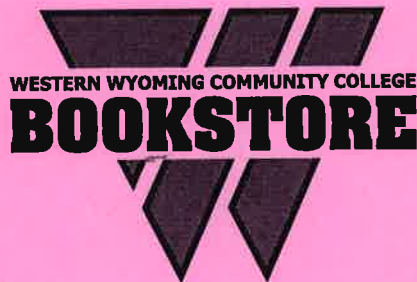
Books purchased within a week prior to the start of a block class can be returned no later than 24 hours after the first class.

Refunds will be given for textbooks if the following conditions are met:

- New textbooks show no sign of use or wear (unopened, unmarked, original condition).
- Shrink-wrapped or boxed text, software or packages are not opened. Please be sure you want to keep it before you open it.
- Choose carefully: course packs, outlines, reference book, and study aids are not refundable.

Credit Card charges will be refunded to the same credit card and all other refunds will be refunded by check from the WWCC College (2-3 week processing time).

Books not meeting the refund policy may be sold back for current wholesale prices during Fall 2020 Buyback November 19 & 20 and December 11, 14 & 15.



wwccbookstore.com

Hours (Starting August 24th): 7:50am-6pm, Monday & Thursday
7:50am-5pm, Tuesday, Wednesday & Friday
Phone: 307-382-1673 • Fax: 307-382-1868